

# CS (Care/Support) Set Information

At Osaka University Hospital, we have introduced a CS Set to improve patients convenience.

## What is a CS Set ?

A rental service for clothing, towels, daily necessities, and disposable diapers necessary for hospital admission at a flat, daily rate.



\* All photos and illustrations in this document are based on concept, and the details may differ from the actual product.

### Application Reception

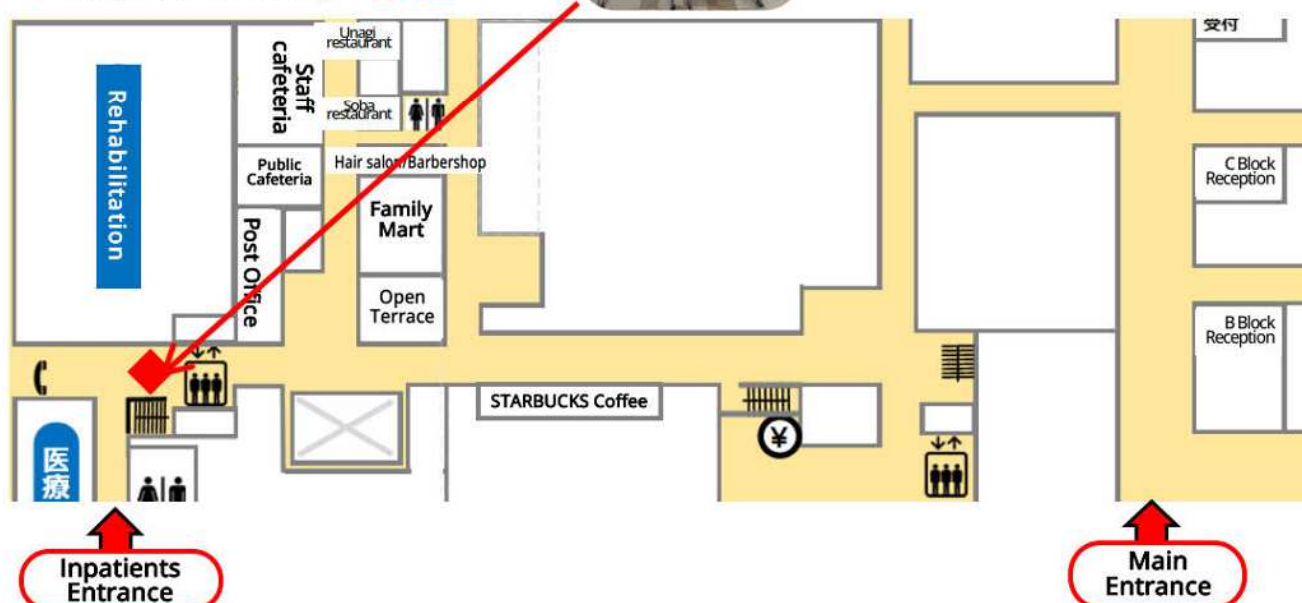
#### [Reception Hours]

- ▶ Mon-Sat. 8:30 a.m. to 4:00 p.m.
- ▶ Sun, National Holidays **Closed**

#### Reception Booth



For those interested in applying for a CS set, please visit **the reception booth on the first floor**.



\* Patients admitted to the Eye Center, Perinatal Center, or ICU 1 can also apply at the Reception on the 6th floor of the Integrated Care Building.

[Reception Hours] Mon - Fri 9:00 a.m. to 11:00 a.m. [Closed] Sat, Sun, and National Holidays

\* Please refer to the Payment Methods and inquiries on the back of the page.

## Application and Payment Methods



### Application

1. Scan the QR code using your smartphone and send an empty email.

2. Input required details from the acquired URL page

We will provide you with the application URL via email from no-reply@if.kkelan.co.jp.

\* If you have email filters set up, please ensure that you can receive emails from the above address.

\* The validity period of the application URL is 24 hours.



### Payment

Payment will be made via credit card.

After completing the application, we will provide you with the URL for credit card registration.

## Explanatory Notes

The rental fee for CS Set is not included in the hospital bill.

### Information Desk:

# 0120-919-821

[Office hours: 9:00am to 9:00pm]

(Closed on weekends, holidays, years-end through new year holidays, and company holidays)

## ELAN Corporation

<https://www.kkelan.com>

Matsumoto Headquarters: 15-12 Idegawamachi, Matsumoto City, Nagano Prefecture

⇒ Call the phone number above for inquiries.

⇒ Available languages (English, Chinese, Korean, Portuguese, Vietnamese, Tagalog, Thai)

\* Please note that the phone will be answered in Japanese.

Your call will then be transferred to a foreign language operator.

⇒ Please inform the staff the name of your hospital.



## CS Plan

Regular exchange of clothes and towels.  
Please inform the hospital staff for other requests.

### ● Clothing & Towel Set **363** yen (tax included) × contracted days (Before Tax: 330 yen)

Patient clothing includes:

- Kimono style robes (S/M/L/LL/3L)
- Jinbei (Japanese style home wear) (S/M/L/LL/3L)
- Maternity Nursing Pajamas (M/L/LL)
- Children's Jinbei (Four sizes available)



Towels:

- Bath towel
- Face towel



\* Please bring your own underwear.

### ● Daily necessities Set (option) **880** yen (tax included)/set (Before Tax: 800 yen)



- Chopsticks, Spoon & Fork
- Tooth brush
- Tissues
- Body soap
- Two-in-one shampoo
- Tooth paste
- Cup with lid
- Five Straws
- Pochette

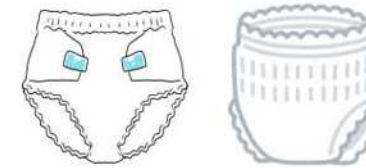
Standalone add-ons are not available. Please apply in addition to the CS Plan or Disposable Diaper Plan.

## Disposable Diaper Plan

Please apply in addition to the CS Plan.  
The Disposable Diaper Plan may change depending on your condition.

### ● Disposable Diaper Set A **495** yen (tax included) × contracted days (Before Tax: 450 yen)

### ● Disposable Diaper Set B **330** yen (tax included) × contracted days (Before Tax: 300 yen)



## Benefits:

- Reduce time and effort required in preparing for hospital admission and restocking items
- All clothes and towels come with laundry service
- High-quality disposable diapers

## Cautionary note regarding use

- ☐ All days are charged from the starting date until the ending date.
- ☐ The flat, daily rate is applied **regardless of distribution or the amounts used.**
- ☐ Discharge day is also included in the bill.