



September, 2019

Center for Global Health, Department of Medical Innovation
OSAKA UNIVERSITY HOSPITAL

A Guide for Medical Interpreter

Effective communication between patients and our staffs is necessary for providing safe and high-quality medical care under our fundamental policies. Medical interpreters help patients who are non- or limited Japanese proficiency. As patients or our staffs need, medical interpreters are arranged by appointment and remunerated on a per-hour basis as follows. We kindly ask for your understanding as they may be unavailable depending on the hours or on languages.

A 10% consumption tax is applied when the fees in () are charged

| | Usage time | Rate (tax included) |
|-------------|---------------|----------------------|
| Outpatients | Up to 2 hours | 3,240 JPY (3,300JPY) |
| | Up to 4 hours | 5,400 JPY (5,500JPY) |
| Inpatients | Up to 1 hour | 1,080 JPY (1,100JPY) |
| | Up to 2 hours | 3,240 JPY (3,300JPY) |
| | Up to 4 hours | 5,400 JPY (5,500JPY) |

-
1. English, Chinese, Korean, Portuguese and Spanish are available.
 2. Please note that an interpreter who meets your requirements may sometimes be unavailable.
 3. The cancellation fee will be charged after 11am on the day before your appointment
(outpatients 3,240JPY (3,300JPY) , inpatients 1,080JPY (1,100JPY))
 4. If you need to cancel your appointment or reschedule it please e-mail us at info@cgh.med.osaka-u.ac.jp.

Supplementary regulations ;

- A. This regulation was carried out from 1st July 2014.
- B. One part of this regulation was revised and carried out from 1st September 2019.
- C. Medical interpreting is offered in-person, or at a distance through video remote or telephone. Medical interpretation includes in-person and remote interpretation (video, telephone).