



October, 2023

Center for Global Health, Department of Medical Innovation
OSAKA UNIVERSITY HOSPITAL

A Guide for Medical Interpreter

Effective communication between patients and our staffs is necessary for providing safe and high-quality medical care under our fundamental policies. Medical interpreters help patients who are non- or limited Japanese proficiency. As patients or our staffs need, medical interpreters are arranged by appointment and remunerated on a per-hour basis as follows. We kindly ask for your understanding as they may be unavailable depending on the hours or on languages.

	Usage time	Rate (Tax included)
Outpatients	Up to 2 hours	3,850 JPY
	Up to 4 hours	6,380 JPY
Inpatients	Up to 1 hour	1,320 JPY
	Up to 2 hours	3,850 JPY
	Up to 4 hours	6,380 JPY

1. In-person medical interpretation: Chinese and English

Remote interpretation: (Video) Chinese, English, Korean, Spanish, Portuguese, Vietnamese and Nepali
(Telephone) Chinese, English, Korean, Spanish, Portuguese, Vietnamese, Thai, Tagalog, Nepali, Indonesian, Malay, Myanmar, Russian, French,
German, Italian, Khmer, Mongolian, Sinhala, Hindi and Bengali

2. Please note that an interpreter who meets your requirements may sometimes be unavailable.

3. In case of in-person, the cancellation fee will be charged after 11am on the day before your appointment. (outpatients ¥3,850, inpatients ¥1,320)

4. If you need to cancel your appointment or reschedule it please e-mail us at info@cgh.med.osaka-u.ac.jp.

Supplementary regulations:

- This regulation was carried out from 1st July 2014.
- One part of this regulation was revised and carried out from 1st October 2023.
- Medical interpretation includes in-person and remote interpretation (video, telephone).